

## NOCO Warranty Program

For support with NOCO products, please contact our Technical Support and Customer Service Department at 800-456-6626.

Please see the following information regarding our warranty program: We do not require RMAs, PO #s or proofs of purchase from authorized Ford dealers seeking replacement under warranty. Please fill out the Ford return form and send any charger(s) or BOOST in need of warranty replacement to:

The NOCO Company  
Attn: Warranty Department  
9802 N. 91st Ave. #122  
Peoria, AZ 85345 USA

Genius Boost pack returns must be shipped by a ground delivery service and cannot be shipped by air. If you do not have the appropriate shipping label for packages containing Lithium battery products, one is attached here for you.

NOCO will process returns and ship replacement(s) within 48 hours of receipt of product at the Warranty Department in Arizona.

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NOCO



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**NOCO**<sup>®</sup>  
**Since 1914**

30339 Diamond Parkway, Suite #102  
Glenwillow, Ohio 44139-5400  
1.800.456.6626

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**UN3480**

1(800)456-6626



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# The NOCO Company

## LIMITED WARRANTY

All Ford part numbers provided by The NOCO Company, Inc. are warranted to be free from defects in materials or workmanship on products properly installed per the installation instructions provided with the product. This warranty covers repair or replacement of any defective product at no charge during the applicable warranty period listed below. Labor for replacement or service of defective product is not paid or reimbursed by The NOCO Company, Inc.

WARRANTY PERIOD		
	USA	Outside USA
Product which appears on New Vehicle Monroney Label (window sticker)	Coverage which matches new vehicle warranty--- Ford - 3 years or 36,000 miles whichever comes first; Lincoln 4 years or 50,000 miles whichever comes first	Coverage which matches new vehicle warranty --- Ford - 3 years or 60,000 kilometers whichever comes first; Lincoln 4 years or 80,000 km whichever comes first
Part purchased and installed during or after the original vehicle warranty	Whichever of the following options which provides the greater benefit to the customer: 1) 2 years / unlimited miles or 2) The remainder of the new vehicle warranty	Whichever of the following options which provides the greater benefit to the customer: 1) 2 years / unlimited kilometers or 2) The remainder of the new vehicle warranty

This limited warranty does not cover any damage, defect or malfunction caused by misuse, abuse, accident, improper installation, modification or improper or lack of maintenance. Incidental and consequential damages are not recoverable under this warranty. This warranty offers you specific legal rights. You may have additional or other rights as which vary from state to state or province to province.

If you experience a warranty issue with this product, please visit your Ford dealer. If the repair is covered by the warranty above and completed by the dealership, labor is also covered by Ford -- Ford Warranty and Policy – Section 3.

Please note that The NOCO Company has replacement component parts available to assist consumers and dealers to resolve warranty and non-warranty issues as quickly as possible.

**Note to dealer:**

Ford Dealers should contact their FAD for a warranty issue involving a return.

Ford dealers should contact The NOCO Company by phone at (800)456-6626 and ask to speak to the warranty Department or by email to: [support@no.co](mailto:support@no.co) for any technical questions, troubleshooting or non-warranty items.