

Table of Contents

Introduction	2
Control Pad Description	3
Where to Start — Setup Preferences	5
Operations	10
Phonebook	19
Additional Features	25
Troubleshooting	31

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Introduction

INTRODUCTION

Congratulations! You are now the owner of a Bluetooth[™] enabled *mobile-ease* Hands-free Communication System designed specifically for optimum performance in your Ford vehicle. No more dangling wires, cigarette-lighter connections or having to plug your phone into a special cradle. Just start your vehicle, ensure your Bluetooth[™] phone is on (and has been previously connected) and your hands-free system is already operational. The *mobile-ease* Hands-free Communication System provides the following functions/features:

- Automatic connection of your cell phone to the hands-free system when you enter your vehicle without the need to plug the phone in or dock in a cradle.
- Easy-to-use Voice Recognition (VR) permitting real hands-free access to the system.
- Connect up to 5 phones to switch easily between different users.
- Sophisticated digital noise reduction for quiet phone calls, even during highway-speed driving.
- Audio is played through your vehicle audio system for high-quality sound and automatically mutes during incoming and outgoing calls.
- Transfer audio during a call to your cell phone for privacy calls (we recommend that the vehicle is stopped for this activity).
- Multiple languages — English, Spanish and French Canadian.

Your cellular phone must have a Bluetooth[™] communication interface and must have been previously paired to the system.

Symbols Used in Manual

Please note the following symbols/conventions that are intended to enhance the readability of the guide.

BEEP — A short tone emitted from the system to signify a certain activity.

‘Pairing Complete’ — Words in single quotations represent voice prompts from the system.

“Setup” — Words in double quotations represent commands that the user must speak to the system in order to have it respond appropriately.

▶ — Highlights important information for the user.

VR — Short form for Voice Recognition system.

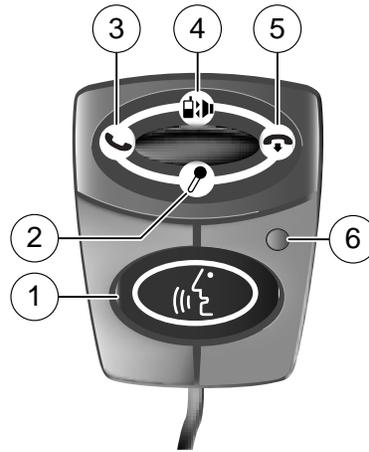
Control Pad Description

CONTROL PAD – YOUR HOME BASE

The Control Pad is your *home base* — it activates initial operation of the system and provides access to all the available features.

The basic functions of the control pad are defined below.

- (1). Voice Recognition (VR) Button — Activates voice recognition.
- (2). Mic Mute Button — Mute and unmute microphone during hands-free operation.
- (3). Answer Call Button — Answer calls, put calls on hold, switch between calls.
- (4). Privacy Button — Transfers calls between hands-free mode and privacy mode.
- (5). Hang-up Call Button — Hang up calls.
- (6). Status Light —
 - Off — No phone connected or ignition is off and no phone call is present.
 - Solid On — Phone paired, connected, ready for use.
 - Fast Flash — Pairing mode.
 - Slow Flash — Microphone muted.



Helpfull hints

- Pressing the  Button activates the VR system and accesses all features.
- Always wait for the BEEP before speaking commands/digits to the system.
- Pressing the  Button during an active VR session jumps immediately to the BEEP
- Saying “**Cancel**” during VR activity will exit the current menu and return to the main ‘Ready’ prompt.
- If you are unsure how to respond to a particular voice prompt, do not say anything and a list of commands will be provided.

Control Pad Description

- If the VR is having difficulty recognizing your speech, try the following: speak slower, do not speak overly loud, emphasize/pronounce the words or digits clearly, ensure you are speaking into or facing the microphone as much as possible.

FEATURE OVERVIEW

The *mobile-ease* Hands-free Communication System has the following primary capabilities:

- Receiving a call
- Placing a call — place a call by voice dialing or phonebook
- Re-Dial — re-dials the last number dialed
- Emergency — dials 911
- Towing Assistance — dials pre-stored roadside assistance number
- Setup — setup language, phone pairings and confirmation prompts

All of these features are accessed via the system.

In addition to these call features, the system also has the following functions (assuming your phone and service provider support the feature) (most of these are accessed via the Control Pad):

- Volume Control – the audio level of the incoming call can be adjusted up and down through the audio
- Microphone Mute – the hands-free microphone can be muted in order to conduct a private conversation in the vehicle while on the phone
- Sending DTMF Tones for accessing Voice-mail – the ability to interrupt an ongoing phone call in order to enter numbers and pass codes to access a mailbox system
- Call Waiting – ability to retrieve a second incoming call and to switch between the two callers (assuming your phone and service provider support the feature)
- Conference Calling – conversations with 2 different parties can be connected together through the kit (assuming your phone and service provider support the feature)
- Privacy Mode – ability to transfer an ongoing call to the cellular phone in order to conduct a private call (the call can also be switched back to the hands-free system)
- Multiple Languages – the speech recognition and dialog can be set to English, Spanish or French Canadian

Where to Start — Setup Preferences

SETUP

The SETUP command is used to pair Bluetooth[™] enabled phones with the system and to set other default operational modes.

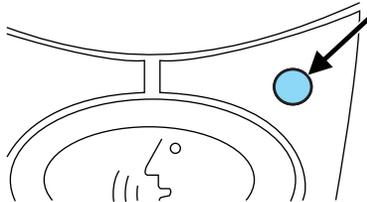
Within the SETUP feature are the following functions:

- Phone Pairing - allows you to pair (one time setup process) a new phone to the system or delete an existing pair.
- Confirmation Prompts - allows you to turn the confirmation prompts on and off.
- Language - allows you to select English, Spanish and French Canadian languages.

Phone Pairing and Setup

The first step in using the system is to 'pair' your Bluetooth[™] enabled phone with the system. This process, allows your phone to communicate with the hands-free system and ensures that other phones cannot inadvertently do so. Please follow the steps below to complete this process:

1. Turn on your cellular telephone and ensure that it is Bluetooth[™] enabled and supports Hands-free Profile.
2. Turn on your vehicle ignition and after a few seconds, the Status light on the control pad should light briefly and then go out (signifies the system is active and ready to use).
3. We now need to enter the setup mode to pair your phone. Please do the following:



Pairing the phone

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say "Setup"	'Select one of the following: Phone Pairing, Confirmation prompts or Language' — BEEP.
Say "Phone Pairing"	'Please select one of the following: Pair or Delete the current phone' — BEEP.

Where to Start — Setup Preferences

Voice Commands	Voice Prompts
Say “ Pair ”	‘Please pair phone as mentioned in phone manual’ — BEEP
	When handset asks for password, enter 0000

4. The system will wait for approximately 2 minutes to have a Bluetooth[®] phone paired with it. During this time, the Status light will be flashing. At this point, you need to activate the Bluetooth[®] pairing procedure in your phone as outlined in your phone manual. Ensure that Bluetooth is turned ‘ON’ in the phone.

5. Once the phone has found the system, it will display a prompt on the phone. It should display a message (on the phone) that it has located “MOBILE-EASE”. The system will remain silent. Continue to follow the phone’s pairing procedure until it asks you to enter a password. Enter “0000” on the phone’s keypad and select the yes/dial key on the phone. The phone will then complete the pairing process and you should hear a prompt from the system saying ‘pairing completed’.

6. You have now completed the pairing process and the system is ready to be used.

► You only need to ‘Pair’ your phone the first time you wish to use the system. With all subsequent uses, the phone will automatically connect to the system.

Note: You can pair up to 5 phones with the *mobile-ease* Hands-free Communication System. Only one phone will be active (i.e. able to use the hands-free system) for calls at any one time. The last-connected phone will always have the highest priority when the unit tries to connect with a phone. If the last-connected phone is not available, then the system will look for other phones stored in its memory (other phones that have previously been paired), in order of the original pairing process. If you pair a sixth phone, then the phone that was first paired will be removed from the system.

Note: Hands-free Profile is a term used to describe the Bluetooth[®] communications capabilities of your cellular telephone. In order to access all the features of the system, your phone must be compliant with Hands-free Profile 0.96 or higher. If you have a phone with only a Headset Profile, you will be able to carry on hands-free conversations over the system but will not be able to use the advanced voice recognition features such as digit dialing, phonebook, etc.

Where to Start — Setup Preferences

Delete the current Phone Pairing

This function is used to remove the current phone from the *mobile-ease* Hands-free Communication system. The pairing can only be deleted when there is an existing phone actually connected and communicating with the system when this function is undertaken.

► The pairing is only deleted in the system and NOT in the phone. Therefore, it is possible that the phone will try to reconnect to the system at a later time. The phone CANNOT reconnect unless the entire pairing process (shown above) is completed again.

Delete Phone Pairing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Setup”	'Select one of the following: Phone Pairing, Confirmation prompts or Language' — BEEP.
Say “Phone Pairing”	'Please select one of the following: Pair or Delete the current phone' — BEEP
Say “Delete”	'Are you sure you want to delete the current phone?' — BEEP.
Say “Yes” or Say “No” (Return to Pair or Delete phone)	'Phone deleted. Return to main menu'. — BEEP. Returns to ready prompt.

Confirmation Prompts

This function is used to turn the confirmation prompts On or Off. Once you become familiar with the system and the various VR prompts that are played, it becomes unnecessary to always listen to the prompts. This feature allows some of the basic prompts to be turned off so that you can quickly proceed to the next input without having to wait for the entire prompt.

Where to Start — Setup Preferences

Set confirmation prompts

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “ Setup ”	'Select one of the following: Phone Pairing, Confirmation prompts or Language' — BEEP.
Say “ Confirmation Prompts ”	'Confirmation prompts are ON. Would you like to turn them Off?' — BEEP.
Say “ Yes ”	'Confirmation prompts are Off. Return to main menu'. — BEEP. Returns to ready prompt.
Say “ No ”	(Return to Pair or Delete phone) 'Confirmation prompts are ON'

Note: Repeat same procedure to turn confirmation prompts on.

► If you do not provide any response to the various requests throughout the Confirmation Prompts command sequence, typically the system prompt 'Yes, No or Cancel' — BEEP will be repeated up to three times. If still no input is received, the system will time-out and return to idle mode.

Activate The Desired Language

Three different languages are available in the system — English, Spanish and French Canadian. The system defaults to English.

Choose a different language

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “ Setup ”	'Select one of the following: Phone Pairing, Confirmation prompts or Language' — BEEP.

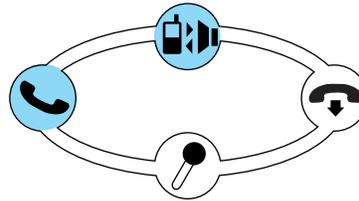
Where to Start — Setup Preferences

Voice Commands	Voice Prompts
Say “ Language ”	<i>‘Select English by pressing the VR button after the Beep’, system waits for 1.5 ‘Select French by pressing the VR button after the Beep’ (Spoken in French) ‘Select Spanish by pressing the VR button after the Beep’ (Spoken in Spanish) system waits for 1.5 seconds.</i>
	<i>‘Language has been changed to’ chosen language.</i>

If you do not say anything, the system will return to the idle state after Saying three language prompts. The language will remain unchanged.

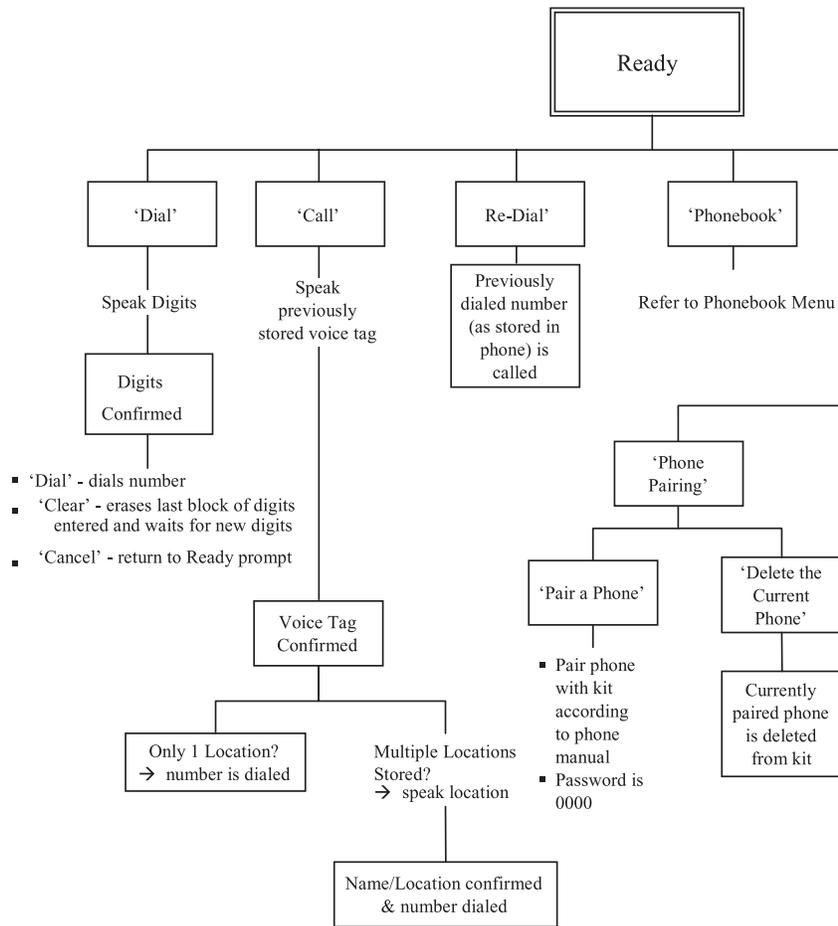
The language can also be set not using the SETUP mode of the system.

Press simultaneously and hold the Answer call and Privacy buttons for 3 seconds. The system prompt *‘Select English by pressing the VR button after the Beep’ and ‘Language has been changed to’ chosen language* will confirm the selection.

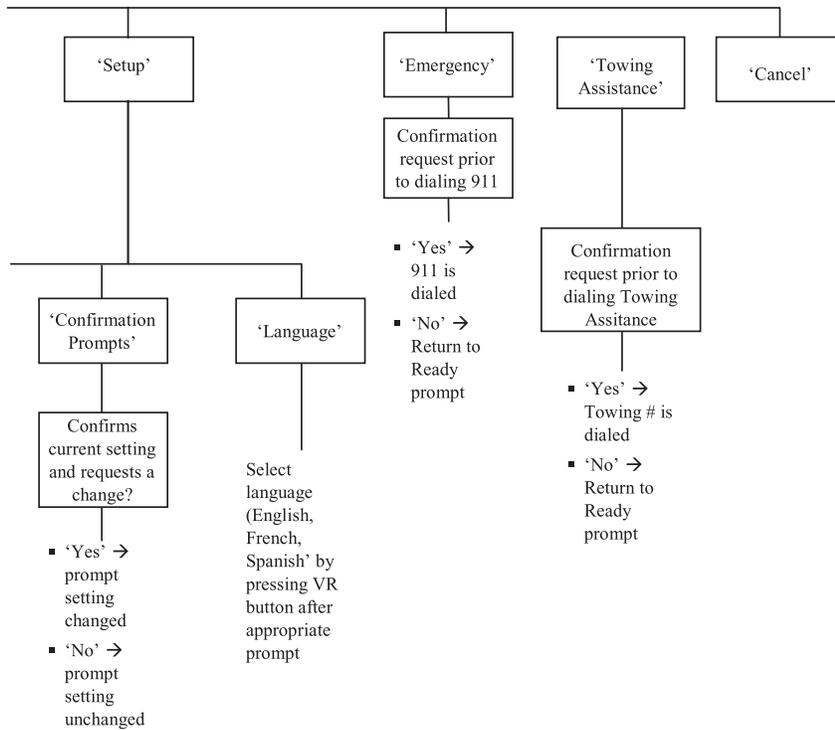


Operations

MAIN MENU STRUCTURE

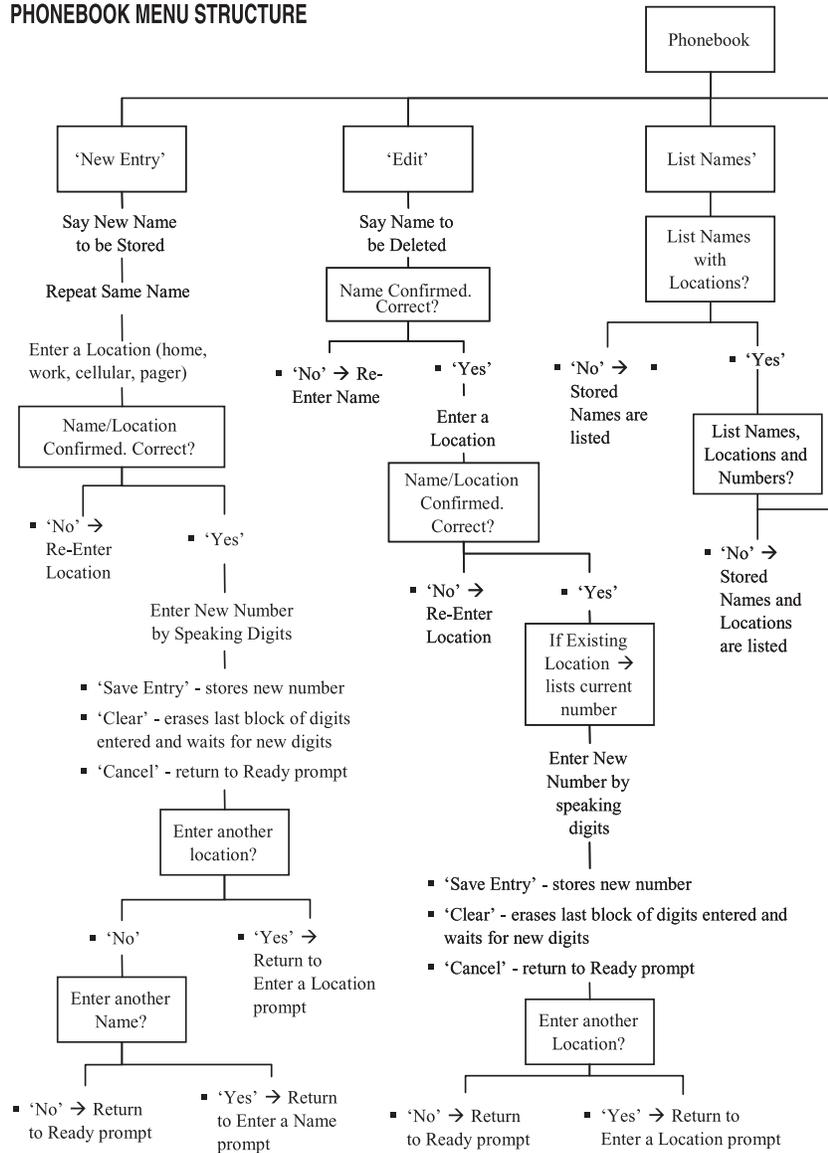


Operations

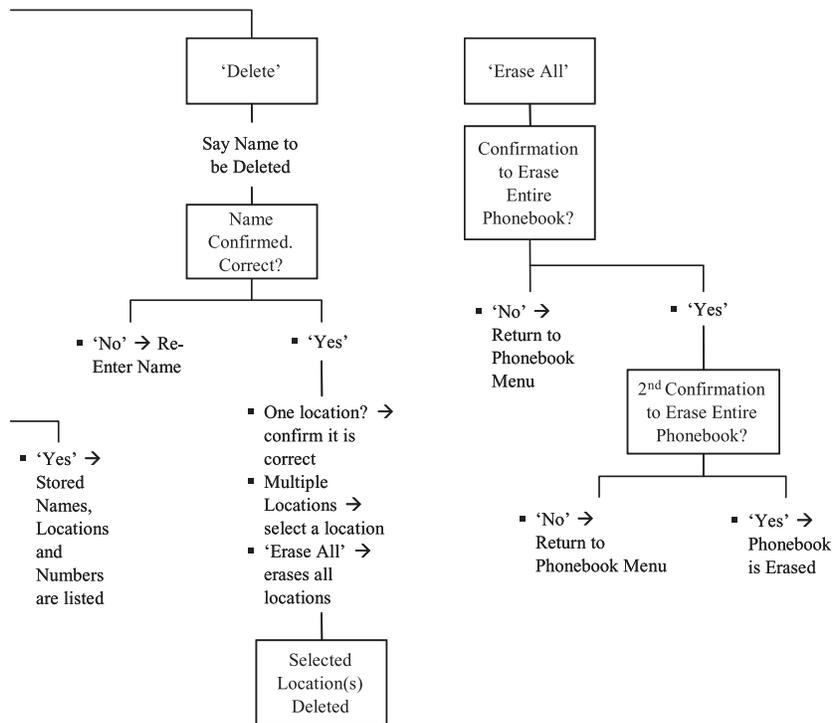


Operations

PHONEBOOK MENU STRUCTURE



Operations



Operations

BASIC OPERATIONS

After completing the registration process, your *mobile-ease* Hands-free Communication System is ready for every day use. The system should operate properly each time you enter your vehicle, provided the Initial Requirements as defined below have occurred.

Initial Requirements

- Ignition Switched On — Your vehicle ignition must be switched on and the Status light on the system constantly on. It takes up to 10 seconds after turning on your ignition for the system to become active.
- Bluetooth[®] in Phone is Active — The Bluetooth[®] communication mode must be activated (turned 'ON') in your cellular phone.
- Phone Location — The hands-free system will operate with the phone while the phone is in the vehicle cabin. The quality of the audio signal will deteriorate as the phone is moved further away from the vehicle. The phone does not need to be out in the open (i.e. it can be in a purse or pocket) to operate but it should not be blocked by metal (i.e. do not place it in the trunk).
- After the system becomes active (ignition is turned on), you will likely see an indicator on your phone (either a message is displayed or an icon is activated) when the system connects through the Bluetooth[®] link to your phone. At this time, the handsfree is fully operational. Also, the Status light will remain lit when it is actively paired to a Bluetooth[®] phone.

Receiving a Call

Once your phone has been paired the system will automatically connect to your phone each time you enter your vehicle and start the ignition.

When a call is received on your phone, you will hear the ring tone through your car audio speaker system (it may also ring on the phone itself) and your audio system will automatically mute.

To answer the call, simply press the Answer Call button and the call will connect.

The volume of the call can be adjusted through the Audio Volume control.



Ending a Call

When your call is completed, simply press the Hang-up Call button and the call will end. 'Phone Call Completed' prompt will be heard.



If you do nothing at the conclusion of your call, it will eventually hang up after the person at the other end has hung up. The same 'Phone Call Completed' prompt will be heard.
Note: This could take up to 2 minutes depending on the cellular system.

ACTIVATING THE VR SYSTEM – THE 'READY' PROMPT

Placing a Call

To place a call and access all system features, simply press the  button. This will activate the unit's VR menu.

The system will respond with 'Ready' followed by a BEEP. You are now ready to use all the features of the system.

- ▶ A single BEEP will be heard after most prompts coming from the system. This signifies that the Voice Recognition is now ready to accept input from the user.
- ▶ YOU MUST WAIT FOR THE BEEP BEFORE SAYING A COMMAND OR NUMBER.
- ▶ If you do not say a command within 4 seconds of the BEEP, the system will prompt you with the following menu commands: *'Dial', 'Call', 'Re-dial', 'Phonebook', 'Setup', 'Emergency', 'Towing Assistance' or 'Cancel'*. Again you can select one of the features by saying the function name. It will repeat this process two more times at which time, the kit will time out with a Long BEEP and return to idle. To start over, just follow the same steps as before.

The following menu of command functions are available:

- "DIAL" • "CALL" • "RE-DIAL"
- "PHONEBOOK" • "SETUP" • "EMERGENCY"
- "TOWING ASSISTANCE" • "CANCEL"

To access one of these features, simply say the desired function name and the system will respond appropriately.

Operations

Dial

The DIAL command is used to dial a phone number by providing the system with a series of digits. You can enter the number as either a complete string of 7,10 or more digits or you can break up the phone number into segments and the system will piece them all together before dialing (segment dialing).

The following describes the two procedures.

Entire Number Dialing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Dial”	'Number Please' — BEEP
Say the numbers you wish to dial (eg. 8001234567).	The number is repeated 'Complete the Number, Say Clear or Say Dial'. — BEEP.
Say “Dial” or Say “Clear” Digits are cleared.	'Dialing' and the call is connected

Segment Dialing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Dial”	'Number Please' — BEEP
Say the first segment of numbers you wish to dial (eg. eight, zero, zero).	Segment of numbers is repeated 'Complete the Number, Say Clear or Say Dial'. — BEEP.
Say the next segment of numbers (eg. 123) or Say “Clear” (Will clear current segment only).	Segment is repeated 'Complete the Number, Say Clear or Say Dial' — BEEP.
Say “Dial” or Say “Clear” (Will clear current segment only).	Entire number is repeated 'Is This Correct' — BEEP.
Say “Yes” or Say “No” (return to entering a new number)	'Dialing' and the call is connected.

► The number must be entered one digit at a time (e.g. Say 'eight, zero, zero', not 'eight hundred')

Operations

▶ If you do not say a number after the 'Number Please' prompt, the system will repeat back to you 'Number Please' — BEEP and wait for a number to be entered. This will be repeated three times before the VR system exits and returns to idle mode.

Call

The CALL command is used to dial pre-stored phone numbers from your phonebook. The system is capable of saving up to 32 names, each with four different phone numbers. Please refer to the PHONEBOOK section to learn how to program numbers and locations.

▶ PLEASE NOTE THAT THE NUMBERS ARE STORED IN THE *mobile-ease* COMMUNICATION SYSTEM AND NOT THE CELLULAR TELEPHONE.

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Call”	'Name Please' — BEEP
Say Name of Person Previously Stored	'Please Say a Location' + Lists Stored Locations — BEEP.
Say Desired Location Name	'Is this correct?' — BEEP.
Say “Yes” or Say “No”	'Dialing' and the call is connected. 'Would you like to try again?' — BEEP
Say “Yes”	'Please Say a Location' + Lists Stored Locations — BEEP

▶ If the requested name has only one location stored, then the system will not ask for a location but jump to confirming that the name and location are correct. If you respond “No” to this prompt, it will immediately return to the main menu since there are no other locations to select from.

▶ If you select a name not in the phonebook, the system will prompt you (up to three times) with 'Name Please' — BEEP. If after three attempts, a match is still not found, then the prompt 'Name not found in phonebook. Would you like to try again?' — BEEP. If you answer “Yes”, then the process will start over again. If you answer “No”, then the system will return to the main menu.

Operations

Re-Dial

The RE-DIAL command is used to place a call to the same number that was previously called.

► Please note that the number called will be the last one dialed from your cellular phone, not necessarily the last one called using the system. If you used your phone outside of your vehicle, it will use that number as the last number dialed.

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say "Re-Dial"	'Dialing' and the call is connected

Emergency

The EMERGENCY command allows you to quickly dial 911.

► This should only be used in case of actual emergencies.

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say "Emergency"	'Are you sure you want to call 911?' — BEEP
Say "Yes" call is connected	

Towing Assistance

The TOWING ASSISTANCE command allows you to quickly connect to the Roadside Service number. This number is pre-programmed in the hands-free system and cannot be changed.

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say "Towing Assistance"	'Are you sure you want Towing Assistance?' — BEEP
Say "Yes" call is connected	

Phonebook

PHONEBOOK

The PHONEBOOK command is used to setup and modify all features relating to your phonebook. Specifically it allows you to store 32 names with up to 4 locations/numbers per name. You can also edit or delete existing entries.

Within the PHONEBOOK feature are the following commands:

- New Entry - command to add new names/locations/numbers to the phonebook.
- Edit - command for editing/changing an existing entry.
- List Names - command to list the names/locations/numbers currently stored in the phonebook.
- Delete - command for deleting an existing entry.
- Erase All - command for erasing the entire phonebook.

When you first enter the PHONEBOOK menu, the following prompt will play: *'Select one of the following: New Entry, Edit, List Names, Delete or Erase All'* BEEP. If you do not say anything, then *'Available options are: New Entry, Edit, List Names, Delete, Erase All or Cancel'* BEEP will be repeated three times. After the three attempts, the system will time out and return to idle mode.

New Entry

This function is used to store names in the [mobile-ease](#) Handsfree Communication system phonebook.

▶ The names are stored in the kit and not in the phone. If you want these names stored in your phone, you will have to re-enter them following the procedure outlined in your phone manual.

▶ If you do not provide any response to the various requests throughout the New Entry command sequence, you will typically be provided with a help list of commands available or the system will automatically return you to the main menu 'Ready' prompt.

Voice Commands	Voice Prompts
Press the 	'Ready' — BEEP
Say "Phonebook"	'Select one of the following: New Entry, Edit, List Names, Delete or Erase All.' — BEEP

Phonebook

Voice Commands	Voice Prompts
Say “New Entry”	‘Phonebook: New Entry. Name Please.’ — BEEP
Say Desired Name (Say names that are a maximum of 2 seconds)	‘Repeat Name Please’ — BEEP
Repeat Same Name	‘Please say a location’ — BEEP
Say Location (home, work, cellular, pager)	‘Adding’ + Name + Location ‘Is this correct?’ — BEEP
Say “Yes” or “No” Returns to previous sequence	‘New Number Please’ — BEEP
Say the digits of the phone number (eg. 8001234567). Number is repeated	‘Complete the Number. Say Clear or Say Save Entry’ — BEEP
Say “Save Entry” or “Clear” Erases last block of digits and waits for new digits	‘Number Stored. Would you like to add another location?’ — BEEP. ‘Would you like to add another name?’ — BEEP
Say “Yes” Returns to enter another location Say “No” (Returns to main menu)	

► The above procedure assumes you provide all the phone number digits at once, prior to saving the entry. You can also enter the digits in segments in the same way as was defined in the Dial section.

Edit

This function is used to modify or add numbers to a name previously stored in the phonebook. An existing number can be changed or a new location and number can be added to the existing name.

► If you do not provide any response to the various requests throughout the Edit command sequence, you will typically be provided with a help list of commands available (repeated three times) and then the system will automatically time out and return to idle mode.

► The only valid locations are: Home, Work, Cellular and Pager.

Phonebook

► If the name does not exist in the phonebook, then you will be asked for another name ('Name Please' BEEP) up to three additional times. If a match is still not found, you will be prompted to enter another name ('Name not found in phonebook. Would you like to edit another name?').

Voice Commands	Voice Prompts
Press the 	'Ready' — BEEP
Say "Phonebook"	'Select one of the following: New Entry, Edit, List Names, Delete or Erase All.' — BEEP
Say "Edit"	'Phonebook: Edit. Name Please' — BEEP
Say Desired Name	Repeats Name 'Is this correct' — BEEP
Say "Yes" or Say "No"	'Please say a location' — BEEP. 'Phonebook: Edit. Name Please' — BEEP
Say a Location (home, work, cellular, pager)	'Editing' + Name + Location 'Is this correct?' — BEEP
Say "Yes" or Say "No" Returns to the previous sequence	'The current number is' Stored Number + 'New Number Please' — BEEP
Say the digits of the phone number (eg. 8001234567). Number is repeated	'Complete the Number. Say Clear or Say Save Entry' — BEEP
Say "Save Entry" or Say "Clear" Erases last block of digits and waits for new digits	'The number for' + Name + Location 'Has been changed. Would you like to edit another location' — BEEP
Say "Yes" Enter another location "No" Returns to main menu	

► The above procedure assumes you provide all the phone number digits at once, prior to saving the entry. You can also enter the digits in segments in the same way as was defined in the Dial section.

Phonebook

List Names

This function allows you to list all the names currently stored in the phonebook. You can list just the names, names with locations or names with locations and numbers.

► If you do not provide any response to the various requests throughout the List Name command sequence, typically the system prompt 'Yes or No or Cancel' — BEEP will be repeated three times. If still no input has been received, the system will time-out and return to idle mode.

Voice Commands	Voice Prompts
Press the 	'Ready' — BEEP
Say " Phonebook "	'Select one of the following: New Entry, Edit, List Names, Delete or Erase All.' — BEEP
Say " List Names "	'Would like to List Names with Locations? Yes or No' — BEEP.
Say " Yes " or Say " No " (All Stored Names are played back)	'Would like to List Locations with Number? Yes or No' — BEEP.
Say " Yes " or Say " No " (All Stored Names with locations are played back)	All Stored Names and Locations with numbers are played back. 'End of List. Would you like to play the list again from the beginning?' — BEEP.
Say " Yes " Replays the appropriate list Say " No " Returns to main menu	

► If the Answer Call button is pressed while a name is being listed, then that number will be dialed after confirming the request is correct.

Phonebook

Delete

This feature is used to delete existing names or specific locations/numbers of existing names.

► If you do not provide any response to the various requests throughout the Delete command sequence, you will typically be provided with a help list of commands available (repeated three times) and then the system will prompt you to enter another name ('Name not found in phonebook. Would you like to delete another name?').

Voice Commands	Voice Prompts
Press the 	'Ready' — BEEP
Say "Phonebook"	'Select one of the following: New Entry, Edit, List Names, Delete or Erase All.' — BEEP
Say "Delete"	'Phonebook: Delete. Name Please' — BEEP.
Say Desired Name Repeats Name	'Is this correct?' — BEEP.
Say "Yes" or Say "No" Say new name	'Please say a location for deleting' + Current Filled Locations — BEEP.
Say "Yes" or Say "No" Say new location	'Deleted' — BEEP. Number is deleted. Return to Ready Prompt

Erase All

This command is used to erase the entire phonebook. PLEASE NOTE that your ENTIRE PHONEBOOK will be ERASED and cannot be recovered.

► If you do not provide any response to the various requests throughout the Erase All command sequence, typically the system prompt 'Yes, No or Cancel' BEEP will be repeated up to three times. If still no input is received, the system will time-out and return to idle mode.

Phonebook

Voice Commands	Voice Prompts
Press the 	'Ready' — BEEP
Say "Phonebook"	'Select one of the following: New Entry, Edit, List Names, Delete or Erase All.' — BEEP
Say "Erase All"	'Are you sure you want to erase your whole phonebook?' — BEEP.
Say "Yes" or Say "No" Return to beginning of phonebook	'You are about to erase your whole phone book. Is this correct? ' — BEEP.
Say "Yes" or Say "No" Return to beginning of phonebook.	'Phonebook Erased' return to main menu.

Additional Features

ADDITIONAL FEATURES

Microphone Mute

During an active phone call, the hands-free microphone can be muted by pressing this button the person on the other end of the call will no longer be able to hear your conversation. The Status light will flash slowly indicating that the microphone is muted.



To unmute the microphone, simply press the this button again.

Privacy Calls – Audio Transfer

During a hands-free call, the audio can be transferred from the system back to the cellular phone in order to continue the call privately.

To transfer the audio, press this button. The system will respond with the prompt 'Audio Transferred' and you can now continue the call on your cellular phone.



To transfer the audio back to the hands-free system, follow the same procedure.

- ▶ Some phones, depending on their settings, may display a prompt on the phone asking if you want to continue the call on the phone. You will have to press the appropriate key on the phone to complete the transfer.
- ▶ Some phones may not allow you to transfer the audio back to the system by pressing the button on the control pad. You may have to start the transfer from the phone itself. Please consult your phone manual for more details.

The audio can also be transferred using the VR and phone button.

Active Call Ongoing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say " Transfer Call "	'Audio Transferred'
The audio is transferred to the cellular phone.	

Additional Features

ADVANCED FEATURES

Your *mobile-ease* Handsfree Communication System supports a number of advanced features including the following:

- initiating a second call and toggling between the two
- conference two calls together
- accessing voice mail by sending DTMF digits

▶ These features are available while there is currently an active call occurring on your system.

▶ **Note:** In order for these Advanced features to work on the system, they must also be supported by your specific phone and by your wireless carrier.

Placing a Second Call

During an active call, you can place a second outgoing call while placing your first call on hold.

Active Call Ongoing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say " New Call "	'New Call. Dial or Call' — BEEP.
Say " Dial " or " Call " and follow the instructions those functions as defined earlier in this supplement.	

The first call will be placed on hold and the second call will be connected as described earlier.

Toggling Between Two Calls

If there are two calls in progress (one on hold and the other in active conversation), you can switch between the two easily.

Press this button, the active call is placed on hold and the other call is picked up.



Additional Features

End Active Call and Pick up Second Call off Hold

Press this button. The active call will hang up and the second call will be taken off hold and become active.



Conference Call

If there are two calls in progress (one on hold and the other in active conversation), they can be connected together for a three-way conference call.

The simplest way is to Press and HOLD this button for more than 2 seconds. The two calls will be joined together.



A conference call can also be activated through the VR menu.

Calls are connected together for a three-way conference call.

Two Calls Ongoing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Conference”	
Calls are connected together for a three-way conference call.	

Sending DTMF Digits for Accessing Voice Mail, Pagers, etc.

During an active call, it is sometimes necessary to send DTMF digits through the call so that voice mail can be accessed or a number can be left on a pager.

Active Call Ongoing

Voice Commands	Voice Prompts
Press 	'Ready' — BEEP
Say “Dial or Call”	'Number Please' or 'Name Please' — BEEP.
Say digits to send (eg.123) or Say Name from Phonebook.	
Number is sent immediately as DTMF tones. Returns to Active Call.	

Additional Features

Accessing Your Phone's Voice Dialing Function

If your cellular telephone has the capability of making calls by accessing a voice dialing feature and speaking a name, this feature can also be used through the system.

Voice Commands	Voice Prompts
Press and Hold  (hold for more than 3 seconds).	The voice dialing feature on your mobile phone will start. The system is now acting simply like an external microphone to your phone.
Follow the instructions for your particular phone to use its voice dialing feature.	

- Not all phones support this feature
- This feature uses the phone book in your phone. The phone book in your system is separate from this and is accessed as defined elsewhere in this supplement.

DEFAULT VOLUME CONTROL

Since the hands-free system audio is heard through the vehicle's speakers, normally the volume (for both voice prompts and during conversation) is adjusted via the audio volume control.

If you find that you continually have to change the volume settings between audio listening, VR prompts and phone conversations, than the default volume settings should be adjusted on the system.

Adjusting VR Prompts Default Volume Setting

Press this button and do not say anything so that the help prompts will be heard.



To INCREASE the volume, Press and Hold this button (more than 3 seconds). The prompt volume level will increase one level followed by a BEEP. Repeat the procedure to



increase the level again. Continue until desired volume level is reached or the maximum setting, followed by a BEEP BEEP, is achieved.

Additional Features

To DECREASE the volume, Press and Hold this button (more than 3 seconds). The prompt volume level will decrease one level followed by a BEEP. Repeat the procedure to decrease the level again. Continue until desired volume level is reached or the minimum setting, followed by a BEEP BEEP, is achieved.



Adjusting Voice Conversation Default Volume Setting

Initiate and maintain a phone call as described previously.

To INCREASE the volume, Press and Hold this button (more than 3 seconds). The conversation volume level will increase one level followed by a BEEP. Repeat the procedure to increase the level again. Continue until desired volume level is reached or the maximum setting, followed by a BEEP BEEP, is achieved.



To DECREASE the volume, Press and Hold this button (more than 3 seconds). The conversation volume level will decrease one level followed by a BEEP. Repeat the procedure to



decrease the level again. Continue until desired volume level is reached or the minimum setting, followed by a BEEP BEEP, is achieved.

Other Vehicle Features

If equipped, certain vehicle features, (ie. reverse sensing system, navigation system) will interrupt your *mobile-ease* Hands-free Communication System to send information as intended.

WARNING PROMPTS AND WHAT THEY MEAN

Your *mobile-ease* Hands-free Communication System may have the following warning voice prompts:

‘Phone not available’

User issues Dial command and there is no paired phone

‘Currently paired phone does not support this function’

User has a headset device paired and issues the dial command

‘Number is too long’

In Dial menu, the user gives the system a number that is too long

Additional Features

'Dialing cancelled'

The system asked the user if it should dial the given number and the user says no

'Name not found in phonebook, would you like to try again?'

The user was prompted for a name in the phonebook and the system could not find it

'Phonebook is full'

User tries to enter another number into an already full phonebook

'Name failed, Would you like to try again?'

By phonebook, new entry: the user says a name which is longer than two seconds, and/or the pauses between the two name entries were different, and/or the system determined that the two name entries were completely different, and/or the names are of different lengths

'Phone connection cancelled'

User cancels out of the phone pairing process by a long press on the VR button

'Handsfree pairing failed, would you like to attempt headset profile pairing yes or no?'

The system searched but could not find a handsfree profile device during the pairing process

'No connection'

The user tries to delete a paired device when there is none present

'No cellular connection'

The user has attempted to make a call, but the mobile phone reports that there is no service in the area

'Cellular connection weak'

The user starts a call and the mobile warns the user that the coverage is not good in the area

'Battery low'

The mobile advises the user that the battery is running low

<p>This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.</p>
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Troubleshooting

TROUBLESHOOTING

If it appears that the [mobile-ease](#) Hands-free Communication System is not working properly, first consult this checklist. It may be something that has been overlooked.

Look for the specific question(s) below. Only perform the action listed to answer the specific question(s).

Issue # 1 — Having trouble getting the Hands-free system to work with my wireless phone.

Explanation	User Action
<p>For full operation, mobile-ease requires the user to have a Bluetooth[™] enabled phone that supports a Hands-free profile.</p> <p>Prior to using mobile-ease with the phone, you will need to perform an initial 'pairing' of the two devices.</p> <p>The mobile-ease system must be ON before it can connect to a paired wireless phone.</p>	<p>Consult your Wireless phone owner's manual to ensure your phone is Bluetooth[™] enabled and supports a hands-free profile.</p> <p>If you have a Bluetooth[™] enabled phone and have not performed the initial 'pairing' of the two devices, refer to the <i>Phone Pairing and Setup</i> section of this supplement.</p> <p>To check or configure the phone settings, refer to the wireless phone owner's manual for instructions</p>

Issue # 2 — Unable to make calls using the [mobile-ease](#) Hands-free Communication system

Explanation	User Action
<p>For mobile-ease system to work, your wireless phone must be fully capable of making and receiving calls independent of the system.</p>	<p>Test your wireless phone by ensuring it is turned ON and you are able to make and receive calls.</p> <p>If the phone doesn't work, check your wireless coverage, account status or the phone equipment.</p> <p>Note: If your phone signal strength is low, relocating your phone may increase the signal strength and improve reception.</p>

Troubleshooting

Issue # 3 — Unsure if my *mobile-ease* Hands-free Communication system is operational

Explanation	User Action
For <i>mobile-ease</i> system to work, it must have power and be fully operational	Start your vehicle. Within 3–5 seconds the Status Light on the Control Pad will illuminate briefly confirming that the system is ON. Press the  and listen for the 'Ready' response. This will confirm the system is functional.

Issue # 4 — Not sure if I have correctly paired my wireless phone to the *mobile-ease* Hands-free Communication system

Explanation	User Action
Prior to using <i>mobile-ease</i> with your Bluetooth™ enabled phone, you will need to perform an initial pairing of the two devices. Your phone may have an indicator signaling a current Bluetooth™ connection exists, refer to the wireless phone owner's manual for specific details.	To confirm that your phone is correctly paired, check the following: The phone is ON and the <i>mobile-ease</i> control pad Status Light is ON indicating that the phone is connected. Consult your wireless phone owner's manual to ensure you have correctly completed the "pairing process". Repeat the initial "pairing process" refer to the <i>Phone Pairing and Setup</i> section of this supplement.

Troubleshooting

Issue # 5 — My mobile-ease Hands-free Communication system is having difficulty recognizing words or digits

Explanation	User Action
The <u>mobile-ease</u> System uses the latest speech recognition technology and works best when you talk clearly and in a normal speaking tone.	Speak slightly slower and enunciate all digits/words clearly. Speak at a normal level. Try to identify the particular words or digits the system has trouble recognizing and say them differently until the recognition improves. Be aware that certain vehicle environments will be more challenging for voice recognition. These include: Windows/Moonroof open, road and exterior noise, higher vehicle speed, other passengers talking, rain and windshield wipers and defroster/vet fans at high settings.

Troubleshooting

Issue # 6— Experiencing difficulties when entering certain names into the *mobile-ease* Hands-free Communication Phonebook

Explanation	User Action
<p>The <i>mobile-ease</i> System uses the latest speech recognition technology. It is extremely difficult to accommodate all dialects and speech patterns. <i>mobile-ease</i> users may have to slightly modify their normal speech patterns in order to effectively communicate with this system.</p>	<p>The <i>mobile-ease</i> Phonebook may have difficulty recognizing short single-syllable names. As an alternative, try using the person's first and last name (example: instead of "Bill" try "Bill Smith"). The <i>mobile-ease</i> Phonebook may have difficulty storing long, multi-syllable names. As an alternative, try to shorten the name, use a nickname, or use first or last name only (example: instead of "William Johnson" try "Bill Johnson", or "Billy" or "Johnson").</p>

